

FAQ's: HealthFair Screening Bus

Q: What types of tests are included in the screening?

A: The Health Screening bus will offer members the following screening services:

- Full Lipid Panel
- Blood Pressure
- Body Mass Index (BMI)
- Height & Weight
- Waist Measurement
- Health Risk Assessment

Q: Do members need to disrobe for the tests?

A: No, members are not required to disrobe.

Q: Who is eligible for the Health Screenings ?

A: The Health Screening bus will be available to Anthem Blue Cross employer group members, unless the employer asks us to include non-Anthem Blue Cross members

Q: Does the participant need to fill out a release form prior to taking the tests?

A: Yes, participants are required to fill out the Health Assessment on-site, prior to taking the tests.

Q: Is the bus at each location for the complete 8 hours?

A: Yes, and they will arrive on site 30 minutes prior to the designated time to set up.

Q: How many people can the Health Screening Bus provide free health screenings?

A: The Health Screening bus can provide free health screenings to 50 people per day.

Q: Once the tests are performed, when will participants receive their results?

A: All participants will receive their results within 2 weeks. Shortly after that, Anthem Blue Cross will receive an aggregate report for each employer.

Q: If a person is identified as being high risk, what is the procedure?

A: If a person is deemed high risk based on their results, HealthFair will contact them directly and suggest they go to their doctor for follow up.

Q: How long does each screening take?

A: 15-20 minutes

Q: What does a participant need to bring to the screening?

A: Nothing

Q: Are the screenings free?

A: The screenings are free.

Q: Will the results of my health screening be shared with my health insurer, my Doctor or my Employer?

A: No, the results of the screenings will not be shared with anyone. Anthem will receive an aggregate report of each employer group screened, but it will not contain any identifying information about specific participants or their test results.

Q: Do I need to sign-up for the screening or can I just walk-in?

A: Members are required to make an appointment ahead of time to ensure a steady flow of screenings. If there are times throughout the day without appointments, walk-ins would be welcome.

Q: If I have an appointment, what is the arrival time?

A: Arrive 15 minutes prior to the scheduled appoint to fill out all necessary paperwork

Q: Who is conducting the screenings?

A: HealthFair employees, who are licensed lab technicians. The tests are read by a CA-licensed physician.

Q: For employer groups, what happens if an appointment time is missed?

A: HealthFair will do their best to accommodate missed appointments; however people who arrive at their scheduled appointment time will be given priority.

Q. How much room does the bus need?

A. The bus is 40 feet long, 8 feet 6 inches wide and 11 feet 6 inches tall.

Q. Will Anthem Blue Cross provide anything to the employer to create excitement and remind employees of the screenings?

A. Anthem will provide posters and provide an e-mail blast on an ftp site for the employers to access and send out to their employees.

Q. Can the bus accommodate members who are large/overweight?

A. If the member can get through a door, which is standard size, then there are no other issues regarding weight as far as the screenings.

Q. Will the tests require members to lie down?

A. No, members will not be required to lie down for any of the tests

Q. Will there be a waiting area outside the bus with chairs?

A. There is a waiting area inside the bus for 3-4 people at a time. We recommend that the group set up a table and chairs outside the bus so members can complete their Health Assessment prior to their appointment. We could also have giveaways on the table.

Q. Do members need to fast prior to the screenings?

A. For the most accurate lipid panel results, it is recommended that members fast four hours prior to the screenings. .

Q. What items are available for Anthem Blue Cross branding?

A. The Know Your Numbers cards will be branded and provided to members on the Health Screening Bus

Q. Where do members sign up for an appointment?

A. Members can call 866/793-0206 to schedule their appointment. This toll-free will be included on the posters and email blast.

Q. Will Healthfair call center (866/793-0206) do reminder calls to members prior to their appointment?

A. Yes. Healthfair will do outbound calls to everyone who has signed up for a screening.

Q. Besides scheduling appointments, will the Healthfair call center reps. also be able to answer questions about the screenings?

A. Yes. The call center reps. will have a fact sheet and will be able to answer all questions regarding the screenings.

Q. Will Healthfair provide a list of members per client who have signed up for a screening?

A. No. We will receive an aggregate report of each employer group screened, but it will not contain any identifying information about specific participants or their test results.

Q: Does the client need to obtain P&C insurance for the event?

A. No. Healthfair (vendor) has P&C insurance that will cover each event.